

Pre-Bid Responses and Corrigendum II

FOR

**Development, Implementation & Maintenance of Mobile Based
Inspection and Monitoring System for**

MGNREGA & IAY Schemes

Under

BIHAR RURAL DEVELOPMENT SOCIETY (BRDS)

RURAL DEVELOPMENT DEPARTMENT

GOVERNMENT OF BIHAR

Address for communication:

CEO, BRDS
Rural Development Department
Main Secretariat
Government of Bihar
Patna-800015
Bihar (India)

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1. REVISED DATASHEET

The RFP document stand amended as per this Corrigendum II. The original copy of Corrigendum II shall be enclosed with original technical bid. A Pre-bid meeting on the above assignment was held on 29th August 2014 under the chairmanship of secretary Rural Development Department Government of Bihar. Accordingly Minutes of Pre-bid Meeting together with Corrigendum II issued clarifying points raised by prospective bidders during the meeting or received through e-mail or post. Copy of Pre-bid response along with Corrigendum II also uploaded on department website www.rdd.bih.nic.in. All other condition and Scope of Work remain same as per RFP .Following table brings out the dates for main events of the bidding process for this RFP. The Bidder should note that the Purchaser reserves the right to change these dates without assigning any reason at any stage of the bidding process.

Sr.	Information	Details
1.	Name of the Assignment	Selection of Software Development/Implementing Agency for SaaS Based Mobile inspection and Monitoring Application.
2.	Cost of Bid Document	Rs. 5,000/- Paid through DD, in favor of "CEO BDRS Bihar" payable at Patna
3.	Date of Publishing of Corrigendum	September 2 nd , 2014
4.	Date and Time for Submission of Bids	September 16 th , 2014@ 3:00 PM
5.	Bid Security / Earnest Money Deposit (EMD)	Rs. 5,00,000/- (Rs. Five Lakhs Only) paid through DD or Bank Guarantee in favor of CEO BRDS Bihar
6.	Validity period of Bid Security / Earnest Money Deposit (EMD)	90 Days
7.	Proposal Validity period	90 Days
8.	Place, Date and Time of opening of Pre-Qualification Proposals	September 16 th , 2014@ 3:30 PM CEO, BRDS Rural Development Department Main Secretariat Government of Bihar Patna-800015 Bihar (India)
9.	Addressee and Address at which Bid is to be submitted	CEO, BRDS Rural Development Department Main Secretariat Government of Bihar Patna-800015 Bihar (India)

2. REVISED PRE- QUALIFICATION CRITERIA OF BIDDERS

- A. Number of members in a consortium shall be restricted to maximum two companies registered under Indian Companies Act 1956 and at least one consortium partner must be an ISO 9001:2008 Certified Company. One of the members of the consortium should act as the lead bidder and be responsible to the Purchaser for discharging project responsibilities. However, both the consortium members will be jointly and severally responsible for the execution of the project. The bid should contain details of all the members of the consortium including their legal status and specify their roles and responsibilities in the project. The members of the consortium shall enter into an Agreement for the purpose of submitting the proposal and the same shall be submitted with the proposal, failing which bid will be summarily rejected.
- B. Projects executed for bidder's own or bidder's group of companies or bidder's consortium companies shall not be considered.
- C. The Bidder (Both Bidder in case of Consortium) must submit self attested copies of Company PAN Card, Incorporation certificate under Company Act 1956, MOA and AOA.
- D. The Bidder (Lead Bidder in case of Consortium) must submit self attested copies of Service Tax, VAT, PAN Card, PF and ESI certificates also along with the technical bid.
- E. The Bidder (Any Bidder in case of a Consortium) must have comprehensive experience in development and deployment of Mobile Application software and must be in the business of IT Services for at last 5 Years as per Company act 1956. Either in Government Sector or Govt PSUs.
- F. The Bidder (Lead Bidder in case of a Consortium) company/agency must be minimum average annual Turnover of Rs. 2.0 Crores (As on 31st March 2014) in the last 3 financial years from IT business only, as certified by the CA of the company. CA certificate/audited balance sheet should be submitted with Bid.
- G. The Bidder(Lead Bidder in case of a Consortium), should be profitable in during the last two financial years and Net worth of Company(Both Bidder in case of a Consortium)should be positive. CA certificate/audited balance sheet should be submitted with Bid.
- H. The bidder(Any Bidder in case of a Consortium) should have Developed, Implemented and maintained at least three (3) Mobile Based Application software (**Based for Android/IOS/Windows Phone) for Government Departments/PSUs**. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs.
- I. The Bidder (Any Bidder in case of a Consortium) should have experience of implementation of at least two(2) ICT/e-Governance projects for Government/PSUs (Involving software implementation, Integration, Post Implementation Support etc.) with a project value each of Rs. 2.00 Cr or above.

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- J. The bidder (Any Bidder in case of consortium) must have prior experience of working on at least One(1) Mobile Application (Android, Windows, IOS) project for any State anywhere in India and **Replication done in multi districts of States of same application.**
- K. Bidder's (Any Bidder in case of a Consortium) Mobile Application (**Android, Windows ,and IOS**) Based project software should fulfill criteria's listed in 'Annexure II of RFP.
- L. The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 3Cr. Bidder must submit work order and agreement copy of project.
- M. The bidder (Both Bidder in case of a Consortium) should not have been blacklisted by any State / Central Government in India for corrupt, fraudulent or any other unethical business practices or for any other reason. **Bidder should submit the affidavit along with technical document.**
- N. Bidder's Company should be submit CA/ROC certificate regarding takeover/merger with other company/Firm/LLP (**if applicable**), in such case old company/firm/LLP credentials also be considered as Work Experience , Company Experience, Turnover criteria of bidder while in all such case company should be registered under Company act 1956 presently and old company/firm/LLP business should be from IT/Hardware/Software/Mobile Apps sector only.
- O. **The bidder must be able to submit the proof of concept as per customer requirement.**

Note : Project Executed in Indian/State Government , Indian/State Government PSUs, State Government will be considered. Private, Global or overseas orders not considered.

3. Other Revised terms and Conditions

3.1. Mobile Application Hosting

Mobile Application hosted in bidder data-centre or Cloud Infrastructure with following minimum requirements

- a. Data Center (DC) for hosting of the applications must be based India.
- b. DC Should have multiple data centres in different seismic zones of India so that proper provision of DC & DR can be made if required.
- c. DC should be Tier III or better.
- d. DC should have been in India in business for more than five years. Should be capable of providing hosting, collocations and various flavours of cloud services such as private, public and hybrid cloud services.
- e. DC should be ISO 20000-1, ISO 27001 certified. Copies of certifications for above must be produced.
- f. If system performance and reliability necessitates so, storage or backup may utilize data centres and cloud platforms outside India, after obtaining necessary clearance in writing from department.

3.2. Revised Payment Schedule:

Payment terms as per annexure-II of commercial sheet of this corrigendum, the payment schedule will be revised as follows:-

A: Service Charge of SaaS Application for three year

The selected service provider shall be paid on monthly basis at the end of each Month based on the Monthly invoices raised by the Service Provider, at the rates specified in the Contract and the basis of total users.

B. Training Charges (One Time)

90% on successful training.

10% against Performance Bank Guarantee valid for project period

C. Post Implementation support

The selected service provider shall be paid on monthly basis at the end of each Month based on the Monthly invoices raised by the Service Provider, at the rates specified in the Contract and the basis of total users.

D. Installation, Implementation Charges in Mobiles (One Time)

90% on successful Installations.

10% against Performance Bank Guarantee valid for project period

E. Manpower Support Services

The selected service provider shall be paid on Monthly basis at the end of each Month based on the Monthly invoices raised by the Service Provider, at the rates specified in the Contract.

3.3. Force Majeure

- a. Neither Party to MSA or to the SLA shall be liable to the other for any loss or damage which may be suffered by the other due directly to the extent and for the duration of any cause beyond the reasonable control of the Party ("Force Majeure") events such as, but not limited to, acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc. No failure, delay or other default of any contractor or sub-contractor to either Party shall entitle such Party to claim Force Majeure under this Article.
- b. The Party seeking to rely on Force Majeure shall promptly, within 2 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defense with particulars detailed in writing to the other Party and shall demonstrate that it has taken and is taking all reasonable measures to mitigate the events of Force Majeure.
- c. In the event the Force Majeure substantially prevents, hinders or delays the Bidder's performance of Services necessary for project's implementation or the operation of Project's critical business functions for a period in excess of 5 days, the BRDS may declare that an emergency exists. However, when the situation arising out of Force Majeure comes to an end in the assessment of BRDS, the following conditions shall apply:
 - i. Prior to commencement of operations: If the event of Force Majeure had occurred prior to commencement of operations, upon its coming to an end the Bidder shall resume normal activities under the Agreement immediately. The BRDS, if it considers it necessary, may grant an extension of time to the Bidder for resuming normal activities under MSA. If the Bidder does not resume normal activities immediately or within the extended period, if any, granted by the BRDS, the BRDS will have the option to invoke the Performance Guarantee, and obtain substitute performance from an alternate supplier at the cost of Bidder and/or terminate MSA.
 - ii. Post commencement of operations: If Force Majeure had occurred post commencement of operations, upon its coming to an end, the Bidder shall resume normal services under MSA immediately. The BRDS, if he considers it necessary, may grant an extension of time to the Bidder for resuming normal services under MSA. However, the BRDS, or its nominee will deduct for each day of the extension period a percentage proportionate to the number of days and the volume(s) (measured in terms of ratio to the overall volume as recorded in the previous month) expected in the affected area(s) from the next payable amount as per Terms of Payment Schedule. If normal services are not resumed immediately or within the extended time, the BRDS will have the option to invoke the Performance Guarantee and/or terminate the Agreement.
- d. All payments pursuant to termination due to Force Majeure event shall be in accordance with the Terms of Payment Schedule. Notwithstanding the terms of this Article, the failure on the part of the Bidder under the MSA or terms under the SLA to implement any disaster contingency planning and back-up and other data safeguards against natural disaster, fire, sabotage or other similar occurrence shall not be an event of Force Majeure.

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3.4. Data protection and use

- a. In the course of providing the Services the Bidder may be compiling, processing and storing proprietary Project Data relating to the users.
- b. The Bidder and each user are responsible for complying with its respective obligations under the applicable data protection laws and regulations governing the Project Data.
- c. As a processor of Project Data, the Bidder will process Project Data in accordance with the terms of MSA.
- d. The Bidder shall not transfer any Project Data to any person or organization unless otherwise authorized by the BRDS in this regard.

3.5. Service Level Agreement (SLA) Points

3.5.1. The service levels to be established for the Services offered by the Bidder to the BRDS. The Bidder shall monitor and maintain the stated service levels to provide quality service to the State.

3.5.2. Definitions:

- a. "**Scheduled Maintenance Time**" shall mean the time that the System is not in service due to a scheduled activity as defined in this SLA. The scheduled maintenance time would not be during 10X6 timeframe. Further, scheduled maintenance time is planned downtime with the prior permission of the BRDS.
- b. "**Scheduled Operation Time**" means the scheduled operating hours of the System for the month. All scheduled maintenance time on the system would be deducted from the total operation time for the month to give the scheduled operation time. The total operation time for the HRMS applications will be 24X7X365 subject to SDC availability.
- c. "**System or Application Downtime**" means accumulated time during which the System is totally inoperable within the Scheduled Operation Time but outside the scheduled maintenance time and measured from the time the State and/or its employees log a call with the Bidder team of the failure or the failure is known to the Bidder from the availability measurement tools to the time when the System is returned to proper operation.
- d. "**Availability**" means the time for which the services and facilities are available for conducting operations on the state system including application and associated infrastructure. Availability is defined as: $\{(Scheduled\ Operation\ Time - System\ Downtime) / (Scheduled\ Operation\ Time)\} * 100\%$.
- e. "**Helpdesk Support**" shall mean the 10x6 basis support centre which shall handle Fault reporting, Trouble Ticketing and related enquiries during this contract.
- f. "**Incident**" refers to any event / abnormalities in the functioning of the Data Centre Equipment / Services that may lead to disruption in normal operations of the Data Centre, System or Application services.

3.5.3. Interpretations.

- a. The business hours are 9:30AM to 6:00PM on all working days (Mon-Sat) excluding Public Holidays or any other Holidays observed by the State. The Bidder however recognizes the fact that the BRDS offices will require to work beyond the business hours on need basis.
- b. "Non-Business Hours" shall mean hours excluding "Business Hours".

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- c. The SLA parameters shall be monitored on a monthly basis as per the individual SLA parameter requirements. However, if the performance of the system/services is degraded significantly at any given point in time during the contract and if the immediate measures are not implemented and issues are not rectified to the complete satisfaction of the state or an agency designated by them, then the state will have the right to take appropriate disciplinary actions including termination of the contract.

3.5.4. SLA Definition & Measurement

As this project is a System Integration project, the implementation portion of the Agreement between BRDS and the selected Bidder will be in the form of a Service Level Agreement, as provided in this Schedule of the Master Services Agreement (MSA).

The SLAs specifies the expected levels of services to be provided by the Bidder to the stakeholders of the Project. This expected level is also called the baseline service level.

Payment of the Charges payable to the Bidder is linked to the compliance with the SLA metrics laid down in the table provided as Section 3.5.7 to this Schedule of the MSA. A set of parameters has been identified to ensure the desired performance level of HRMS System.

- a. The table lists out the baseline performance level, method of measurement and how low / high performances will be treated.
- b. The Bidder will get 100% of payment if the baseline performance metrics are complied. The Bidder will get lesser payment in case of a lower performance on any parameter as detailed below.

3.5.5. SLA Metrics

The Service Level metrics that define the Service Levels, the method of measurement of each SLA and penalty for not meeting the desired performance level are specified below.

The Bidder shall comply with the Service Levels specified in the document, During the contract period, it is envisaged that there could be changes to the SLA, in terms of addition, alteration or deletion of certain parameters, based on mutual consent of both the parties i.e. BRDS and Bidder.

3.5.6. SLA Monitoring

- 1) The aforementioned SLA parameters shall be measured on a quarterly basis as per the individual SLA parameter requirements, through appropriate SLA Measurement tools to be designed by the Bidder for the purpose and audited by a 3rd party for accuracy and reliability.
- 2) If the performance of the system/services is degraded significantly at any given point in time during the contract and if the immediate measures are not implemented and issues are not rectified to the complete satisfaction of Department or an agency designated by them, then Department will have the right to take appropriate corrective actions including termination of the contract
- 3) The SLAs defined in this Schedule of the MSA, shall be reviewed on an annual basis as BRDS decides after taking the advice of the Bidder and other agencies. All the changes would be made by BRDS after consultation with the Bidder.

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3.5.7. Applicability of MSA

Apart from the provisions as set out in this schedule, the terms and conditions stated in the MSA shall apply mutatis mutandis to this SLA. In the event of a conflict in interpretation of any Article in the MSA and the SLA, the provisions of the MSA shall prevail. The Table below summarizes the Indicative Performance Indicators for the services to be offered by the Service Provider. The detailed description of the performance indicators, SLA Terms and their definitions are discussed in the following sections.

S.I No.	Indicative SLA Parameter	SLA Target
1	Working of Application Software	98.0%
2	Availability of Human Resource as per BRDS Requirements	98.0%
3	Availability of Help Desk during Prime Business Hours.	98.0%

Note:

In case any failure identified is not attributable to Bidder the penalty shall not be imposed as enforced by the SLA. Decision of committee comprising of BRDS shall final and bindings to Bidder.

Client Application Availability Standard: Client Application should be available 98.0 % of the time for the entire calendar month.

Penalty: Failure to meet above availability requirement will result in a penalty payment of 5% total charges of the Monthly Payments to be paid in that concerned Location /category. Failure to meet above availability requirement for a second consecutive month will result in a penalty payment of 10% of the Monthly Payments to be paid in that concerned Location /category. Failure to meet the above availability requirement for "n" consecutive month will result in penalty payments of 10+n%

Human Resource and Helpdesk Availability Standard: manpower including District Offices, HQ and Data center must be available for the entire calendar month. Attendances of the manpower should be submitted to BRDS for SLA calculation.

Penalty: Failure to meet above availability requirement will result in a penalty payment of 5% total charges of the Monthly Payments to be paid in that concerned Location /category. Failure to meet above availability requirement for a second consecutive month will result in a penalty payment of 10% of the Monthly Payments to be paid in that concerned Location /category. Failure to meet the above availability requirement for "n" consecutive month will result in penalty payments of 10+n%



4. ANNEXURE I: REVISED FORMAT FOR FINANCIAL BID

RFP Reference No. and Date:

Bidders Name and Address:

Person to be contacted:

Name:

Designation:

Phone/Mobile No:

E-mail:

Telephone No(s):

Fax No.:

Subject: "PROPOSAL FOR DEVELOPMENT, IMPLEMENTATION & MAINTENANCE OF SAAS MOBILE APPLICATION SOFTWARE FOR Inspection and Monitoring of BRDS"

Sir,

We, the undersigned Bidders, having read and examined in detail the Specifications and all the bidding documents in respect of Services for the above mentioned subject do hereby propose to provide Services as specified in the Bidding documents for which the cost will be as under:

- 1. PRICE AND VALIDITY –Cost of all works/ services mentioned in section II "Scope of Work" including the maintenance of the software for 3 years after GO LIVE –Rs. _____ (as per Annexure II)**

All the prices mentioned in our proposal are in accordance with the terms as specified in bidding documents. All the prices and other terms and conditions of this proposal are valid for a period of 180 calendar days from the date of opening of the Bids.

We are an Indian firm and do hereby confirm that our Bid prices include all taxes, duties and levies.

We hereby declare that all taxes which are livable under law prevailing at that time will be paid by us.

Note: The bidders should quote the price in words also. In case of any discrepancy between the prices quoted in words and figures, the price quoted in words shall prevail and will be considered for comparison of bids.

This should be kept in envelope number 2 marked as "FINANCIAL BID", which will be opened only after the Technical Bid is found suitable.



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2. EMD

We have enclosed a Demand draft/BG (no. -----, Bank -----, Dated-----) in favor of BRDS, Patna, payable at Patna at for the sum of Rs. 5, 00,000/- (Rs. Five Lakhs) only. This EMD is liable to be forfeited in accordance with the provisions of Bid documents. We declare that all the Services/Works shall be performed strictly in accordance with the Scope of Work.

3. Bid Pricing

We further declare that the prices stated in our proposal are in accordance with your Instructions to Bidders as stated in bidding document.

4. Bid Price

We declare that our bid prices are for the entire scope of the work as specified in the technical specification and bid documents. These prices are indicated in attached with our proposal as part of the Financial Bid. We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge and belief.

Thanking you,

Yours faithfully,

(Signature)

Printed Name and Designation

Seal

Date

Place

Business Address:

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DEVELOPMENT, IMPLEMENTATION & MAINTENANCE OF STATE OF THE ART SAAS BASED MOBILE INSPECTION AND MONITORING APPLICATION FOR IAY AND MNREGA IN BIHAR

A: Service Charge of SaaS Application for three year

Sr.	Description of SaaS Services	Total Estimated Qty	Unit Service Charge Per Month	Total Service Charge Per Month	Total Service Charge Per Annum	Service Tax @12.36%*	Gross Total Cost Per Annum
		A	b	c= axb	d=cx12	e=d*12.36%	f=d+e
1	Service Charges for development, implementation & maintenance of state of the art SaaS Based Mobile inspection and Monitoring Application for IAY and MNREGA in Bihar (Application should be Compatible with Android , Windows phones and IOS Platform.)	25000					

B. Training Charges (One Time)

Sr.	Particulars	Unit/persons	Duration	Rate (Rs. per unit)	Amount	Service Tax	Total Cost
1	Basic User Training for Mobile application	25000	8 Hours				

C. Post Implementation support

Sr.	Particulars	Unit	Duration Years	Rate (Rs. per unit)	Amount	Service Tax	Total Cost
1	Application Technical Maintenance of SaaS Based Mobile inspection and Monitoring for IAY and MNREGA in Bihar Application Technical Maintenance Includes 1)Application Hosting Charges (Cloud or Data centre) and The system must perform well even under high load situations as expected from 25000 mobile users uploading data each day. 2) Application Storage Charges Appropriate storage mechanisms must be employed with sufficient redundancy to ensure data safety. 3) Full 1 year online data retention must be provided. Post 1 year data may be retired to offline media for archival. The exact process will be defined by the department in consultation with the chosen service provider. 4)Cost of Application Development , Patches , upgrades, Dashboard, reports etc	1	3				

Total Cost support

D. Installation ,Implementation Charges in Mobiles (One Time)						
Sr.	Division Name	Phase Details	Units for Training and Installation	Rate (Rs. per unit)	Total Amount	Total Cost
1	Patna	Phase I	3000			
2	Gaya	Phase I	3000			
3	Tirhut	Phase II	3000			
4	Saran	Phase II	3000			
5	Purnia	Phase III	2500			
6	Bhagalpur	Phase III	2000			
7	Dharbhanga	Phase IV	3000			
8	Koshi	Phase IV	3000			
9	Munger	Phase V	2500			
	Total Estimated Qty		25000	Total Cost		

E. Manpower Support

Sr.	Particulars	Unit	Duration in Months	Rate	Amount for 3 Years	Service Tax	Total Cost
1	Project Manager for MNERGA Application as per RFP Qualification	01	36				
2	Jt. Project Manager for IAY Application as per RFP Qualification	01	36				
3	Staff at Helpdesk for Employees at Head Office as per RFP Qualification	05#	36				
4	Field Personal for Mobile application Maintenance @ 1 person each division as per RFP Qualification	09#	36				
#Estimated unit and Agreement Duration May be increased or decreased based on POC and Solution.				Total Cost of manpower (E) Rs.			
				Total Cost of Project (A+B+C+D+E) Rs.			
				Total Amount in words Rs.			

*No of users may increase /Decreased as per BRDS/RDD requirements. This should be kept in envelope number 2 marked as "FINANCIAL BID", which will be opened only after the Technical Bid is found suitable.

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BIHAR RURAL DEVELOPMENT SOCIETY

**RURAL DEVELOPMENT DEPARTMENT GOVERNMENT OF BIHAR
MAIN SECRETARIAT PATNA-800015 BIHAR (INDIA**

Minutes of Pre-Bid Meeting

Project Title: Selection of Agency for "for Selection of Software Development/Implementing Agency for SaaS Based Mobile inspection and Monitoring Application" for Monitoring of MNREGA and IAY under Rural Development Department in Bihar

Place: O/o Secretary Rural Development Department Govt of Bihar Old Secretariat, Patna – 800 001

A pre-proposal meeting for the above assignment was held in the in Patna dated 6/08/2014 at 3:30 PM. Secretary, Rural Development Department briefed the participants about the project and deliberated on the functional requirement, standards, scope of work, manpower to be supplied etc. for the project.

Bidders should take note of the following points –

1. The queries received from prospective bidders and responses thereof are provided separately. **Corrigendum II** has been published along with responses to the queries.
2. No proposal would be evaluated without the cost of RFP document & EMD.
3. Bidders have to submit the proposal in accordance to the RFP, **Corrigendum II** of the RFP.
4. Eligibility criteria will be first evaluated as defined in Notice Inviting Request for Proposals and detailed technical evaluation would be taken up in respect of only those bidders, who meet the prescribed eligibility criteria.
5. **Final Date for Submission of bids – September 16th, 2014.**

Place of Submission – As per the address mentioned in the RFP

Sd/-

No. –

S.M. Raju IAS
Secretary

Rural Development Department, GoB
2/9/2014

Enclosure:

1. Response to Pre-bid queries

Pre-bid Response for "Development, implementation & maintenance of state of the art SaaS Based Mobile inspection and Monitoring Application" For Bihar Rural Development Society (BRDS) Rural Development Department Government Of Bihar. Prebid Meeting Date 29th August 2014

Sr.	Bidding Document Reference(s) (section number/page)	Content of RFP requiring clarification	Points of clarification	RESPONSE FROM BRDS
1	Section : Pre- Qualification Criteria of Bidders	The Bidder (Lead Bidder in case of a Consortium) company must be minimum Average annual Turnover of Rs. 2 Crores (As on 31st March 2014) in the last financial years from IT business only, as evidenced by the audited accounts of the company.	We suggest that the financial capability of the company would be playing a vital role in this project, so please change this criterion by increasing the Average Annual Turnover from IT/Ites to at least 50 Crores .	Pre-eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
2	Section : Pre- Qualification Criteria of Bidders	The Bidder (Any Bidder in case of a Consortium) must have comprehensive experience in development and deployment of Mobile Application software and must be in the business of IT Services for at last 5 Years as per Company act 1956. Either in Government Sector or Govt PSUs.	We suggest that The Bidder (Any Bidder in case of a Consortium) must have comprehensive experience in development and deployment of IT Application software and must be in the business of IT Services for at last 10 Years as per Company act 1956. Either in Government Sector or Govt PSUs.	Refer as per RFP , No Changes
3	Section : Pre- Qualification Criteria of Bidders	The Bidder (Lead Bidder in case of a Consortium), should be profitable in during the last two financial years and Net worth of Company (Both Bidder in case of a Consortium) should be positive.	We suggest that The Bidder (Lead Bidder in case of a Consortium), should be profitable in during the last Three financial years and Net worth of Company (Both Bidder in case of a Consortium) should be positive.	Refer as per RFP , No Changes

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4	Section : Pre- Qualification Criteria of Bidders	Number of members in a consortium shall be restricted to maximum two companies; at least one consortium partner must be an ISO 9001:2008 Certified Company/Organization.	We suggest that Number of members in a consortium shall be restricted to maximum three companies; at least one consortium partner must be an ISO 9001:2008 Certified Company/Organization.	No Changes
5	Section : Pre- Qualification Criteria of Bidders	The bidder should have Developed, Implemented and maintained at least four (5) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs	We request you to please modify this clause to - G. The bidder should have Developed, Implemented and maintained at least four (5) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs and private sector also	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
6	Section : Pre- Qualification Criteria of Bidders	The bidder (Any Bidder in case of consortium) must have prior experience of working on at least One(2) Mobile Application (Android, Windows, IOS) project for any State anywhere in India and Replication done in 2 Other States of India of same application.	We request you please change this to The bidder (Any Bidder in case of consortium) must have prior experience of working on at least One(2) Mobile Application (Android, Windows, IOS) project for any State anywhere in India and Replication done in 5 Other States of India of same application.	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
7	Payment Schedule:	B. Training Charges: 90% on successful training. 10% against Performance Bank Guarantee valid for project period	Request to modify 100% on successful training.	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II

Corrigendum II and Prebid Response for "SaaS Based Mobile Inspection and Monitoring Application for BRDS)

8	Earnest Money Deposit	The Bidder shall furnish, as part of its bid, an Earnest Money Deposit (EMD) in the form of a DD drawn in favour of "CEO, BRDS" Payable at Bihar for Rs. 5, 00,000/- (Five Lakhs only). Offers, which are not accompanied with EMD, will be summarily rejected. Unsuccessful Bidder's EMD as will be discharged / refunded as promptly as possible.	Please allow BG in the form of EMD	Accepted as per request
9	Section No: 3.6 Page : 17	The failure to complete the work within stipulated delivery period shall invite penalty at the rate of Rs. 5000 per day	Per Day Rate of penalty is at very higher side. It should be revisited.	Please refer to corrigendum II
10	Section No: 5.1 Page : 20	The participating agencies will be assigned a Technical score (TS) out of a maximum of 100 points. Bidders with Technical score of 70 and above out of 100 will qualify for the evaluation in the commercial process / Financial Evaluation. These "Qualified Companies" will be considered further for Financial/Commercial Evaluation".	Financial evaluation should be L1 Basis.	No Changes ,As per RFP
11	Section No: 3 Page : 18	The Bidder (Lead Bidder in case of Consortium) must submit self attested copies of Service Tax , VAT ,PAN Card , Incorporation under Company Act 1956 ,PF and ESI certificates	Change To : The Bidder (Lead Bidder in case of Consortium) must submit self attested copies of Service Tax , VAT ,PAN Card , Incorporation under Company Act 1956 ,	Pre-eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II

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Corrigendum II and Prebid Response for "SaaS Based Mobile Inspection and Monitoring Application for BRDS)

12	Section No: 3 Page : 18	The bidder should have Developed, Implemented and maintained at least five (5) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs.	Change To: The bidder should have Implemented and maintained Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments.	The criteria serve to identify firms who have development capability to ensure continuity. The quality of mobile app is best judged by number of users and such this criteria remains unchanged to avoid frivolous entries by any mobile app development companies.
13	Section No: 3.	The bidder (Any Bidder in case of consortium) must have prior experience of working on at least two(2)Mobile Application (Android, Windows, IOS) project for any State anywhere in India and Replication done in 2 Other States of India of same application.	Kindly remove these criteria.	Pre-eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
14	Section No: 3 Page : 18	The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 3Cr. Bidder must submit the PF and ESI Challans required.	Change To : The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 1Cr.	Pre-eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
15	Section No: 5.7 Page : 22	Company Experience in the Field of Mobile Software application development. ≥05 years = 10 , ≥03 years = 06	Change To: ≥03 years = 10 , ≥02 years = 06	No Changes ,As per RFP

Corrigendum II and Prebid Response for "SaaS Based Mobile inspection and Monitoring Application for BRDS)

16	Section No: 5.7 Page : 22	The company should have Developed, Implemented and maintained Mobile Based Rural Schemes Monitoring i.e. NREGA and IAY Application software which have been supported android, Windows and IOS Operating system of Smart Mobile.>=5 projects = 20 ,>=2 projects = 05	Change To:>=2 projects = 20 ,>=1 projects = 05	No Changes ,As per RFP
17	Section No: 3	Number of members in a consortium shall be restricted to maximum two companies; at least one consortium partner must be an ISO 9001:2008 Certified Company/Organization. One of the members of the consortium should act as the lead bidder and be responsible to the Purchaser for discharging project responsibilities. However, both the consortium members will be jointly and severally responsible for the execution of the project. The bid should contain details of all the members of the consortium including their legal status and specify their roles and responsibilities in the project. The members of the consortium shall enter into an Agreement for the purpose of submitting the proposal and the same shall be submitted	Change To: Number of members in a consortium shall be restricted to maximum two companies; One of the members of the consortium should act as the lead bidder and be responsible to the Purchaser for discharging project responsibilities. However, both the consortium members will be jointly and severally responsible for the execution of the project. The bid should contain details of all the members of the consortium including their legal status and specify their roles and responsibilities in the project. The members of the consortium shall enter into an Agreement for the purpose of submitting the proposal and the same shall be submitted with the proposal, failing which bid will be summarily rejected.	ISO certification is a reflection of adherence to processes and such this criteria remains unchanged.

Corrigendum II and Prebid Response for "SaaS Based Mobile Inspection and Monitoring Application for BRDS)

		with the proposal, failing which bid will be summarily rejected		
18	3.2.3.1	Support for commonly available Android, windows and IOS mobile phones.	Here as all the platform Android, Windows and IOS are completely different, so kindly clarify that development of application is supposed to be native or non-native as these may affect the performance of the application because as the mobile phone is going to be occasionally connected to the internet	Since the nature of mobile market is dynamic, BRDS does not wish to tie into a specific platform and as such bidders must demonstrate their ability to provide required features on any platform. BRDS will inform successful bidders of its decision on the mobile device to be used for deployment.
19	4. D ,4.G ,4.H,4.I	In all these clauses, it has been specially mentioned to have experience of Government / PSU	There are lot of mobile app development companies who can really perform well but as they are not having experience in Government/ PSU, so kindly allow them also to be a part of tender as they can deliver best solution more economically	Provision of consortium formation has been allowed to address this issue for firms without such experience. The criteria are pertinent to successful project implementation. So No Changes ,As per RFP

20	5.7. Marking Criteria 2	The company should have Developed, Implemented and maintained Mobile Based Rural Schemes Monitoring ie. NREGA and IAY Application software which have been supported android, Windows and IOS Operating system of Smart Mobile.	Once again just having earlier experience of similar project that too with 20 marks score will restrict the new entrants. More marks should be given for the technical architecture as in the state like Bihar the solution to be developed may be different and has to be advanced because of limited internet connectivity effecting the sync functionality. Companies presenting innovative solutions should be given additional marks.	Several smaller pilot level deployments have established that such mobile technologies have been in existence and in use over past 3 or more years in Bihar and other states. As such this criteria remain unchanged.No Changes ,As per RFP
21	5.7. Marking Criteria 3	The Company Should have Implemented the Mobile Based NREGA/IAY Monitoring application for One State and Replication of same software in other State. This supported on android, Windows and IOS Operating system of Smartphones.	This criteria once again restricts the new entrants hence should be removed	NREGA / IAY are country wide projects . Project implementation must be on similar lines as those in other states, leveraging on best practices followed elsewhere. As such this criteria remains unchanged.
22	5.7. Marking Criteria 4	Undertaken development and maintenance of software projects for Indian Government Ministries / Departments / undertaking and the project value not less than 20 lakhs.	Private Reputed companies should be too added.	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
23	5.7. Marking Criteria 5	The Company must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government Project and Project duration must be at-least three years and Project value not less than 3Cr.	Restriction of Government project should be removed.In case if buyer is worried about the company stability and financial capability, the company turn over limit can be increased.	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II

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24	7.1	The Bidder shall furnish, as part of its bid, an Earnest Money Deposit (EMD) in the form of a DD drawn in favour of "President, BRDS" Payable at Bihar for Rs. 5,00,000/- (Five Lakhs only). Offers, which are not accompanied with EMD, will be summarily rejected. Unsuccessful Bidder's EMD as will be discharged /refunded as promptly as possible.	Any suggested timeline for refund of EMD for unsuccessful bidder.	10 Days form the Date of issue of LOI to Successful bidder.
25	11. Annexure IV	Unites for training and installation	Please clarify that the training has to be done at the district headquarter or where. Further, it will happen in group or individually. If in group, what will be group size and if individually who has to travel either seller's representative or buyer.	Training has to be done at the district headquarter/DRDA and it will happen in group. Size of group decided by bidder as per capacity
26	11. Annexure IV	Total Capex Cost (One Time)(A+B+C+D)	Detail of Capex cost is not mentioned in any part of the document	Refer as per RFP , No Changes
27	Page No 18 / Section 4(G)	The bidder should have Developed, Implemented and maintained at least five (5) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs.	We will request you to change the Point as "The bidder should have Developed, Implemented and maintained at least three (3) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs.	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II

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28	Page No 19 / Section 4(I)	The bidder (Any Bidder in case of consortium) must have prior experience of working on at least One(2) Mobile Application (Android, Windows, IOS) project for any State anywhere in India and Replication done in 2 Other States of India of same application.	We will request to change this clause as the " Bidder should have one similar experience for MNREGA or IAY in any of the state in India "	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
29	Page No 19 / Section 4(H)	The Bidder (lead Bidder in case of a Consortium) should have experience of implementation of at least two(2) ICT/e-Governance projects for Government/PSU (Involving software implementation, Integration, Post Implementation Support etc.) with a project value each of Rs. 2.00 Cr or above.	We will request you to change the clause as " The Bidder (lead Bidder in case of a Consortium) should have experience of implementation of at least two(2) ICT/e-Governance projects for Government/PSU (Involving software implementation, Integration, Post Implementation Support etc.) with a project value each of Rs. 1.00 Cr or above.	Please refer to Corrigendum II
30	Page No 19 / Section 4(K)	The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 3Cr. Bidder must submit the PF and ESI Challans required.	We will request you to change the clause as " The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup"	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
31	Page No. 22/ Section 5.7/2	Undertaken development and maintenance of software projects for Indian Government Ministries / Departments / undertaking and the project value not less than 20 lakhs.	We will request to change the evaluation scheme as " Undertaken development and maintenance of software projects for Indian Government Ministries / Departments / undertaking and the project value not less than 10 lakhs.	Please refer to Corrigendum II

32	Pre-Qualification Section	A. Number of members in a consortium shall be restricted to maximum two companies, at least one consortium partner must be an ISO 9001:2008 Certified Company/Organization.	We request you to kindly amend this point as:Both Company must be ISO9001-2008 Certified , Also please allow One Lead bidder and 2 consortium Partner. Beacause we require one Cloud solution partner also.	Refer as per RFP , No Changes
33	Pre-Qualification Section	The Bidder (Any Bidder in case of a Consortium) must have comprehensive experience in development and deployment of Mobile Application software and must be in the business of IT Services for at last 5 Years as per Company act 1956. either in Government Sector or Govt PSUs.	We request you to kindly amend this point as:The Bidder (Any Bidder in case of a Consortium) must have comprehensive experience in development and deployment of Mobile Application software and must be in the business of IT Services for at last 10 Years as per Company act 1956. either in Government Sector or Govt PSUs.	Refer as per RFP , No Changes
34	Pre-Qualification Section	E. The Bidder(Lead Bidder in case of a Consortium) company must be minimum Average annual Turnover of Rs. 2 Crores (As on 31st March 2014) in the last financial years from IT business only, as evidenced by the audited accounts of the company.	We request you to kindly amend this point as under:The Bidder(Lead Bidder in case of a Consortium) company must be minimum Average annual Turnover of Rs. 1 Crores (As on 31st March 2014) in the last financial years from IT business only, as evidenced by the audited accounts of the company.	Refer as per RFP , No Changes
35	Pre-Qualification Section	F. The Bidder(Lead Bidder in case of a Consortium), should be profitable in during the last two financial years and Net worth of Company(Both Bidder in case of a Consortium) should be positive.	We request you to kindly amend this point as under:The Bidder(Lead Bidder in case of a Consortium), should be profitable in during the last financial years and Net worth of Company(all Bidder in case of a Consortium) should be positive.	Pre-eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II



36	Pre-Qualification Section	<p>G. The bidder should have Developed, Implemented and maintained at least four (5) Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 100 employees of Government Sector or government PSUs.</p>	<p>We request you to kindly amend this point as under:he bidder should have Developed, Implemented and maintained at least Two Mobile Based Application software (Based for Android/IOS/Windows Phone) for Government Departments. Two of the implemented Mobile Apps should have used by minimum 50 employees of Government Sector or government PSUs.</p>	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
37	Pre-Qualification Section	<p>H. The Bidder (lead Bidder in case of a Consortium) should have experience of implementation of at least two(2) ICT/e-Governance projects for Government/PSU (Involving software implementation, Post Implementation Support etc.) with a project value each of Rs. 2.00 Cr or above.</p>	<p>We request you to kindly amend this point as :The Bidder (lead Bidder in case of a Consortium) should have experience of implementation of at least two(2) ICT/e-Governance projects for Government/PSU (Involving software implementation, Integration, Post Implementation Support etc.) with a project value each of Rs. .5 Cr or above</p>	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II
38	Pre-Qualification Section	<p>K. The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 50 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 3Cr. Bidder must submit the PF and ESI Challans required.</p>	<p>We request you to kindly amend this point as :The bidder (Any Bidder in case of consortium) must have prior Experience to handle minimum 20 Manpower in multi-location Indian Government/PSUs/State Govt. setup and Project duration must be at-least three years and Project value not less than 1 Cr. Bidder must submit the PF and ESI Challans required.</p>	Pre- eligibility conditions also revised for encouraging more bidders to participate in bid please refer to Corrigendum II