

#	Agency Name	Query	Response	Remarks
1	Emdee™ Digitronics Pvt. Ltd	<p>As per provisions of the MSMED Act, 2006 we are entitled for exemption from payment of earnest money. A letter from the NSIC is attached herewith for your kind perusal & consideration. Will you kindly allow the stated exemption?</p> <p>Enrolling Agencies, having empanelled by the UIDAI for States including Bihar, for undertaking demographic & biometric data collection of residents, are only eligible to participate into the RFQ dtd. 28/07/2014.</p> <p>Shall the EAs, without empanelment for Bihar, be eligible to participate?</p>	<p>Refer to RFQ and Corrigendum issued.</p> <p>Refer to RFQ and Corrigendum issued.</p>	
		<p>Currently, there are several EAs have been undertaking Aadhaar enrolments at almost all districts in Bihar under Non-State Registrars (NSRs) of the UIDAI. It results reduction of your prescribed 'approx. target population' against each district. Shall the EAs to be selected by you, work side-by-side with the existing EAs of the NSRs?</p>	<p>Refer to RFQ and Corrigendum issued.</p>	
2	Ricoh Ltd India	<p>We Ricoh India Ltd. are very keen to participate in above mentioned tender. We have empanelled with UIDAI (empanelment letter attached) as Enrolling Agency (code-1435) for technical Category-T1 and Financial Category - F4 for year 2014-17 for PAN India. We humbly request you to modify the eligibility criteria and allow T1 Category and F4 to participate in your prestigious project.</p>	<p>Refer to RFQ and Corrigendum issued.</p>	
3.	Bloom Solutions Ltd Hyderabad	<p>Request Letter and Empanelment letter attached</p> <p>EMD may be waived for registered Micro Small Medium Enterprises to encourage MSME to participate and obtain better quotes. Normally non-state registrars are not collecting Earnest Money Deposits. The manpower and necessary machinery need to be provided by Enrollment Agencies and on top of this investment EMDs will put additional burden on the EAs from MSME category. Security Deposit of 10% from successful bidders may be reduced to 1% in case of registered MSME firms.</p>	<p>Refer to RFQ and Corrigendum issued.</p>	

		<p>Payment terms may be reduced to 15 days in place of 60 days as full grant released by UIDAI taking minimum 30 days time lag and additional 60 days means minimum 4 months for enrollment to realization. This longer duration of realization cycle put quality/continuity in service delivery might hamper due to tight working capital position.</p> <p>As per the latest information in Bihar 133.69 Lakh Aadhaar already generated, these enrollments mostly carried out by Agencies under National Population Register or Non-State Registrars. Non-State Registrar are ensuring enrollments in Bihar state as of now and how will the allocated population protected, will the non-state registrar stop their enrollments? M/s OBC already issued another RFP for all states including Bihar to cover 10% population.</p> <p>What would be the Government and local support for months time. As it is highly dependent on the co-operation from Government as well as citizens for orderly and scheduled delivery of productive enrollments services. ensuring enrollments in sweep mode to cover within 8</p>	Refer to RFQ and Corrigendum issued.
			Refer to RFQ and Corrigendum issued.
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4	Frontech Systems	<p>There is no need to restrict the RFQ Empaneled Agency only. You may be aware that UIDAI has opened it for non-empanelled EA also. We have already applied for empanelment but it may take some more time for processing.</p> <p>At least they should allow to anyone who have EA code and ready to produce empanelment at the time of contract signing. It should be open to Any Agency who have either completed more than 10 Lakh Enrolment OR has valid EA code.</p> <p>Amount of EMD is very high. MP govt. had asked only 5 Lac EMD. per schedule and not 5% percentage of the amount. Similarly 10% BG is not practical. Example- only for one District (Say Muzaffarpur) EMD+BG is about 2.0 Crores !!! Plus 300 Kits will cost 2 Crores. Total Investment of 4 crores is not viable business proposition.</p> <p>Restriction on District allocation for F1, F2, F3 based on total population is not correct. Normally 80% of Balance residents (Total – Already covered) should be taken as possible Enrollments.</p>	Refer to RFQ and Corrigendum issued.

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		Penalty by State Govt should not be there as UIDAI already has penalty structure.	Refer to RFQ and Corrigendum issued.
5	MKS Enterprises	Overall unit Financial bid=weighted average of the above quotations i.e. $(0.6 * A) + (0.2 * B) + (0.2 * C)$. What will happen to the case whose UID has already been issued, because these UID assignment work is already in progress across the states. Price bid should be only per UID number (AADHAR generation). Possibility to accept proposal if we are ready to work on L1 rate. After finalizing of RFQ, other Registrar is continuing the Enrolment Work in the state. EMD & PBG Regarding SSI Bihar registration will be exempted?	Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued.
6	SREI Infrastructure Finance Ltd	RFQ-Volume III Clause no.1.6-The 10% payment is been hold from each monthly payment made on adherence of SLA and compliance of all terms of contract. Clarity-when this payment will be released. Verifier payment is not clear in RFQ.	Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued.
7	Nevaeh tech Pvt. Ltd.	What support will be provided by district administration ? Will the space and electricity be provide to EA by Government. 1.1.6, Page 13 Volume-2-Development of software for capturing KYR+ -Please elaborate 1.3, Page 15 Volume-2- Please elaborate on MIS 1.3, Page 15- Volume-2- DMS pickup has dependency on HP, the scanning partner of UIDAI. In case of any delay how the responsibilities will be fixed ?	Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued. Refer to RFQ and Corrigendum issued.

		is an e-procurement model being made mandatory?	Refer to RFQ and Corrigendum issued.
		is the scanning in EC model being adopted for this project?	Refer to RFQ and Corrigendum issued.
		Please let us know how the verifier will be appointed? will there be the concept of introducer?	Refer to RFQ and Corrigendum issued.
8	M2C Private Solution	Please guide us that empanelled agency as T1 will be eligible for the participation in tender or not?	Refer to RFQ and Corrigendum issued.
9	Urmila Info Solution	There should be a provision for such agencies who are not empanelled for Bihar. They can later on get the EA code as we got in NPR. Price bid should be per UID number (AADHAR generation).	Refer to RFQ and Corrigendum issued.
		There is a memorandum about scanning of POI & POA and uploading from the centre directly. It must be clear in this bid under the scope of work.	Refer to RFQ and Corrigendum issued.
		Possibility to accept proposal if we are ready to work on L1 rate.	Refer to RFQ and Corrigendum issued.
		Request for Date extension for 15 days.	Refer to RFQ and Corrigendum issued.
10	FINO Paytech Ltd.	The number of KITs required per district has been arrived at by considering 60 enrolments per day per kit. However practically the productivity ranges from 35 to 40 enrolments per day per kit. Considering the above either the project duration will get extended or the number of kits required will be higher. It is required to consider the same in the SLA & Penalties. Allowing multiple EAs in one district will help in project implementation. Request you to allow multiple agencies in any district. Any EA which matches the discovered L1 rate must be allowed to work in the district. Payment Terms:- In the payment terms it has been mentioned that 10% of the amount will be held until completion of terms & conditions.	Refer to RFQ and Corrigendum issued.

		... are already providing performance security so no amount must be held.	
		EMD amount:- we request you to reduce the EMD amount to Rs 5 Lac per district.	Refer to RFQ and Corrigendum issued.
		NSRESR:- It may be helpful for the project if State registrar and Non-State Registrar are allowed to work in parallel. The government may allocate geographies to NSR and not limit the NSR to the premises or 500mtr of the premises.	Refer to RFQ and Corrigendum issued.
		Rates per enrolment: - To provide a level playing field and better working enrolment. It may be better if the government fix the rates per enrolment. It is suggested that government may fix the rates as follows 1. Rates per enrolment till 60% saturation= Rs 30/- 2. Rates per enrolment from 60% to 80% saturation= Rs 33/- 3. Rates per enrolment from 80% to 95% saturation= Rs 35/- 4. Rates per enrolment from 95% to 100% saturation= Rs 38/- Payment Duration: - As per RFP payment will be released within 60 days of invoice. We request you to reduce the same within 15 days of invoice.	Refer to RFQ and Corrigendum issued.
11	SGS India Private Limited	Please suggest, regarding Rs. 10,000 penalty per schedule?	Refer to RFQ and Corrigendum issued.
		Which penalty does this refer to and how will it be calculated?	Refer to RFQ and Corrigendum issued.
12	Karvy Data Management Services Limited.	We request you to accept EMD in the form of Bank Guarantee. Please provide the format of Bank Guarantee.(query received on 25.08.2014)	Refer to RFQ and Corrigendum issued.