

EXPRESSION OF INTEREST (EOI)

cum

REQUEST FOR PROPOSAL (RFP)

FOR

**Providing 21,000 POST PAID SIM Cards under DATA & CUG
(Closed User Group) connections to BRDS Employees**

FOR

BIHAR RURAL DEVELOPMENT SOCIETY (BRDS)

RURAL DEVELOPMENT DEPARTMENT

GOVERNMENT OF BIHAR

Address for communication:

President, BRDS
Rural Development Department
Main Secretariat
Government of Bihar
Patna-800015
Bihar (India)

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SECTION I: INVITATION TO BIDDERS

INVITATION OF EOI FROM REPUTED TELCOMES COMPANIES FOR PROVIDING 21000 POSTPAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS EMPLOYEES FOR THE BIHAR RURAL DEVELOPMENT SOCIETY (BRDS), RURAL DEVELOPMENT DEPARTMENT, GOVERNMENT OF BIHAR.

1. Bid Procedure

The Bidder should submit the proposals in two parts:

1. Technical Bid

2. Financial Bid

- (i) Technical part should contain all such details as mentioned in the Bid Document and it should be kept one envelop marked as "TECHNICAL BID"
- (ii) Financial part should contain the financial bid inclusive of all admissible taxes, duties and levies etc. it should be kept one envelop marked as "FINANCIAL BID"
- (iii) Both these separate sealed and superscripted envelopes should then be sealed in a third envelop marked as "PROVIDING 21000 POSTPAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS EMPLOYEES".
- (iv) If both bids are found in one envelope, those offers will be rejected.

Bid Document may be downloaded from website (www.rdd.bih.nic.in) in which case the fee of Rs.10,000 in the form of demand draft in favour of "CEO, BRDS, Government of Bihar" as should be enclosed with the bid document at the time of submission. Offers received without tender fees shall be summarily rejected.

The last date for submission of bid is November 25th, 2014 upto 15:00 hrs at the following address:

President, BRDS
Rural Development Department
Main Secretariat, Government of Bihar
Patna-800015, Bihar (India)

The technical bids will be opened on the same day at 15:00 hours before the authorized representatives of the participating bidders.

The undersigned reserves the right to cancel the bid without assigning any reasons.

Secretary
Rural Development Department
Government of Bihar

SECTION – II RFP DATASHEET

Following table brings out the dates for main events of the bidding process for this RFP. The Bidder should note that the Purchaser reserves the right to change these dates without assigning any reason at any stage of the bidding process.

Sr.	Information	Details
1.	Name of the Assignment	Providing 21000 POST PAID SIM Cards under DATA & CUG (Closed User Group) connections to BRDS Employees
2.	Cost of Bid Document	Rs. 10,000/- Paid through DD, in favor of "CEO, BDRS, Bihar" payable at Patna
3.	Date of Publishing of RFP	October 20 th , 2014
4.	Pre Bid Meeting	November 11 th , 2014 @ 04:00 PM
5.	Date and Time for Submission of Bids	November 25 th , 2014 @ 3:00 PM
6.	Bid Security / Earnest Money Deposit (EMD)	Rs. 10,00,000/- (Rs. Ten Lakhs Only) paid through DD or Bank Guarantee in favor of CEO, BRDS, Bihar
7.	Validity period of Bid Security / Earnest Money Deposit (EMD)	365 Days
8.	Proposal Validity period	365 Days
9.	Place, Date and Time of opening of Proposals	November 25 th , 2014 @ 3:30 PM Secretary Rural Development Department Main Secretariat Government of Bihar Patna-800015 Bihar (India)
10.	Addressee and Address at which Bid is to be submitted	President, BRDS Rural Development Department Main Secretariat Government of Bihar Patna-800015 Bihar (India)

1.1. Clarification of RFP Documents

Bidder's requiring clarifications on RFP documents may notify either by writing to the Purchaser's address or by sending in their queries by electronic mail to rlrsec-bih@nic.in Queries/clarifications should reach the Purchaser three days prior to the Pre-Bid date provided in RFP datasheet above. Purchaser will respond to queries/clarifications of the Bidders in writing by publishing the

responses on its website. Purchaser will have the right not to respond to some or any of the queries at its sole discretion. The Purchaser will not entertain any correspondence regarding delay or non-receipt of clarifications/queries.

SECTION III: SCOPE OF WORK

2. Work Details

The contract will have the following work scope:

- i. The bidder will have to provide CUG facility on the numbers.
- ii. The rental of the CUG should be fixed and no extra billing should be allowed other than quoted in Annexure III
- iii. No calls outside CUG should be allowed.
- iv. The bidder needs to provide GPRS services on the CUG numbers on fixed rental.
- v. No extra billing should be allowed for GPRS service other than quoted in the financial bid in Annexure III
- vi. Monthly 1.5 GB of data service / GPRS should be provisioned. Post 1.5 GB the GPRS should be unlimited at throttled speed without any extra charge
- vii. The Service provider should be able to provide fixed IP Access / White listing of GPRS internet facility where Department will ask to allow accessing of allotted IP through GPRS
- viii. No other chargeable service in any form should be activated in CUG numbers other than Fixed Rental / Billing CUG and Fixed Rental / Billing GPRS

SECTION III:ELIGIBILITY CRITERIA OF BIDDERS

Keeping in view the complexity & volume of the work involved, the following criteria are prescribed:

The Applicants should meet all the below listed criteria to qualify for the participation in the Tender. They need to provide the mentioned documentary evidence to support their qualification as listed below:

1. Shall be a Private or Public Ltd. Company applying individually (consortium not allowed) – MOA, COI of the company to be furnished
2. Should have prior experience in mobile telephony service. - MOA and COI
3. Should have its office in state capital of Patna, operational for at least past of 5 years – Agreement Copy
4. Should be in a position to dedicate a full time Service Manager for the Assignment. – Name of the support staff with their hierarchy
5. Should have provided either CUG or GPRS post-paid service to atleast three government bodies / PSUs / Government undertaking in Bihar for minimum of 200 Units – Order Copy to be furnished
6. Should have not been blacklisted under any Ministry, Govt. Department of their agencies or apex bodies in the State of Bihar. – Self Declaration to be submitted
7. The Service provider should have minimum 4000 BTS including (CDMA + GSM) in the Bihar Telecom Circle. – Any valid documentary evidence like TRAI Report
8. The Service Provider should have its own 3G license in Bihar Telecom Circle – Any Justifiable documentary Evidence

SECTION IV: SELECTION PROCEDURE - OPENING AND EVALUATION OF BIDS

3. Bid Evaluation

- 3.1 Authority will formulate a Selection Committee for making technical and financial evaluation and ranking of Bids received. This committee(s) will undertake evaluation of technical bids, opening of financial bids, final selection of the company, negotiations (if any) on various terms and conditions, etc.
- 3.2 The envelope 1 (Technical Bid) shall be opened first. If the bid security is not found to be in order then the Bid shall be treated as non responsive and shall not be evaluated further.
- 3.3 All the proposals received will be scrutinized to assess the eligibility based on the qualifying criteria. Those proposals which do not meet the qualifying criteria will be rejected at any stage of detection.

4. Evaluation of Technical bids

- 4.1 The eligibility criteria will be first evaluated as defined in Notice Inviting Request for Proposal for each bidder. Detailed technical evaluation will be taken up in respect of only those bidders who meet with the prescribed eligibility criteria. Scrutiny of the tender document will be done by the Selection Committee to determine whether the documents have been properly signed, Earnest Money Deposit (EMD) paid and all relevant papers submitted. Tenders not conforming to such requirements will be prima facie rejected.
- 4.2 A Technical Bid may not be considered for evaluation in any of the following cases:
 - A. Bidder has not submitted bid security.
 - B. The Technical Bid was submitted in the wrong format; or
 - C. The Technical Bid included details of financial bid; or
 - D. The Technical Bid reached the Authority after the submission closing time and date specified in the Data Sheet.
 - E. After the technical evaluation is completed, the Authority shall notify Bidders whose Bids meet the minimum qualifying technical criteria.
- 4.3 Technical Evaluation
 - A. All the bids (applications) will be evaluated based on the Eligibility Criteria.

The Selection Committee will shortlist those companies which are satisfying the eligibility criteria in all respects and declare the companies which are technically qualified for further evaluation.

- B. Forevaluation, a weighted composite success score will be calculated based on separate evaluations of the **Technical Bid (70% weightage)** and the **Financial Bid (30% weightage)**. The Selection Committee will oversee the evaluation process.
- C. The Selection Committee would first thoroughly check the technical bid form and supporting documents and shortlist the eligible agencies based on the technical eligibility criteria.
- D. The Selection Committee would evaluate the quality of Bidders on the criteria formulated by it. Points will be given on the basis of proposals submitted and the presentation given by the bidders.

The criteria for evaluation and marks will be as follows:

Sl. No.	Criteria	Max Marks	Evaluation Criteria
A. Infrastructure & Services offered (Marks=20)			
1	Bidders Circle/ Regional office at Patna	5	Yes=5 No=0
2	No. of bidders own Zonal/city office in Bihar Circle is more than 6.	5	Yes=5 No=0
3	Bidders having valid license form Govt. to operate 2G GSM Service in Bihar	5	Yes=5 No=0
4	Service presently by the bidders in Bihar Circle	5	Yes=5 No=0
B. Presence/Subscriber Confidence (Marks=30)			
5	Total GSM Wireless connection in Bihar Circle	15	Up to 50 laces=0 >50 laces but less than 100 laces=5 >100 laces but less than 150 laces=7.5 >150 laces but less than 200 laces=10 >200 laces=15
6	Total GSM Wireless Connections in India	10	Up to 1 cores =0 >1 cores but less than 5 cores =1 >5 Cores but less than 10 cores =2.5 >10 corers but less than 20 corers=5 >20corers=10
7	Total Rural Connection in India	5	Up to 1 corers =0 >1 corers but less than 3 corers =1 >3 Cores but less than 5 corers=2.5 >5 corers but less than 7.5 corers=4

Sl. No.	Criteria	Max Marks	Evaluation Criteria
			>7.5 cores=5
C. Quality of Services- Network Related (Marks=25)			
8	Average BTs Accumulated Downtime Figure in Bihar for quarter ending march'2014(in percentage)	10	More than 2%=0 Between 1.5% to 2%=4 Between 1% to 1.49%=6 Between 0.5% to 0.99%=8 Less than 0.5%=10
9	Average Call set-up success rate within own network figure in Bihar for quarter ending march'2014(in percentage)	5	Less than 94%=0 94.1%-96%=1 96.1%-98%=3 98.1%-100%=5
10	Average call Drop Rate Figure in Bihar for quarter ending march'2014 (in percentage)	10	1%-2%=2.5 0.5%-1%=5 Less than 0.5%=10
D. Quality of services- Customer Services Quality Related:(marks=15)			
11	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarters ending march' 2014 (in percentage)	10	More than 0.10% = 0 Between 0.05 to 0.10 =5 Less than 0.05 = 10
12	Average Resolution of Billing complaint in Bihar for quarter ending ' 2014 march(in percentage within 4 week)	5	Less than 100% =0 100%=5
E. Value of Services:(Marks - 10)			
13	Number of Important corporate client (minimum 50 connection) in Bihar availing CUG connection from the bidders	10	No client = 0 Up to 2 client = 3 Between 3 to 7 client = 6 More than 7 client=10
Total		100	

The participating agencies will be assigned a Technical score (TS) out of a maximum of 100 points. Bidders with Technical score of 70 and above out of 100 will qualify for the evaluation in the commercial process / Financial Evaluation.

- E. These “Qualified Companies” will be considered further for Financial/Commercial Evaluation”.

- F. BRDS-RDD Directorates reserve the right to increase or decrease the qualifying marks for technical evaluation in case of greater competition or most of the applying agencies receiving less than the stipulated score for the purpose.

Accordingly the weight-age financial score will be decreased or increased for Financial Evaluation.

5. Empanelment of Companies

- 5.1** All the proposals received will be scrutinized to assess the eligibility based on the qualifying criteria. Those proposals which do not meet the qualifying criteria will be rejected, forthwith, or at any stage of detection.
- 5.2** The companies will be evaluated based on the qualifying criteria.
- 5.3** The final selection of the companies for empanelment will be done by the committee based on criteria mentioned in technical form.

6. Public Opening of Financial Bids

- 6.1** At the public opening of Financial Bids, Bidder representatives who choose to attend will sign an Attendance Sheet.
- 6.2** Each Financial Bid will be checked to confirm that it has remained sealed.
- 6.3** The Authority's representative will open each Financial Bid. Such representative will read out aloud the name of the Bidder and the total price shown in the Bidder's Financial Bid. This information will be recorded in writing by the Authority's representative.

7. Evaluation of Financial Bids

- 7.1** Financial Proposals of only the Technically Qualified Bidders would be opened for further evaluation.
- 7.2** The Financial bid will be evaluated for the cost of all the components.
- 7.3** Bidders' attendance at the opening of Financial Bids is optional.
- 7.4** The selection committee will review the detailed content of each Financial Bid. During the review of Financial Bids, the Committee and any Authority personnel and others involved in the evaluation process, will not be permitted to seek clarification or additional information from any Bidder, who has submitted a Financial Bid. The detailed contents of each Financial Bid will be subsequently reviewed by the Authority. Financial Bids will be reviewed to ensure these are: -

- I. Complete, to see if all items of the corresponding Technical Bid are priced;
- II. Computational errors if there are errors these will be corrected

7.5 The lowest evaluated Financial Proposal (Fm) is given the maximum financial score (Sf) of 100.

The formula for determining the **financial scores (Sf) of all other Proposals** is calculated as following:-

Sf = 100 x Fm/ F, in which “Sf” is the financial score, “Fm” is the lowest price, and “F” the price of the proposal under consideration.

The weights given to the Technical (T) and Financial (P) Proposals are:-

T = .70 and P = .30

Proposals are ranked according to their combined technical (St) and financial (Sf) scores using the weights (T = the weight given to the Technical Proposal; P = the weight given to the Financial Proposal; T + P = 1) as following: **S = St x T% + Sfx P%.**

7.6 The composite final score will be calculated by summing the technical and financial scores. In case of a tie between bidders after combining the quality and price score, the bidder with higher quality / Technical score would be selected.

7.7 The authority reserves the sole right for carrying out amendments/modification/changes including any addendum to this tender document. All Bidders whose technical bid has been selected shall be notified of the amendment in writing by email or fax or post, and all such amendment (s) shall be binding on them.

SECTION V: GENERAL CONDITIONS OF WORK

8. Cost of Bidding

The Bidder shall bear all the costs associated with the preparation and submission of its bid, and the BRDS Purchase Committee in no case, will be responsible or liable for these costs, regardless of conduct or outcome of the bidding process.

9. Bidding Document

- (a) The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of the bid.
- (b) The bid proposal must be properly indexed and bound. Any loose document submitted by bidders will be rejected.

10. PREPARATION OF BIDS

Language of Bid

The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the BRDS Purchase Committee shall be in **English only**.

Bid Currency

Prices shall be quoted in Indian Rupees only.

11. Documents required to be submitted with the bid

Technical Bid Format/Check List:Envelope 1

Sl. No.	Criteria	Whether fulfilling criteria	Documents Attached (Give cheque/ DD no and date in case of EMD/ tender fee) in brief	Page No of the Annexure
A. Infrastructure & Services offered				
1	Bidders Circle/ Regional office at Patna			
2	No. of bidders own Zonal/city office in Bihar Circle is more than 6.			
3	Bidders having valid license form Govt. to operate 2G GSM Service in Bihar			

Sl. No.	Criteria	Whether fulfilling criteria	Documents Attached (Give cheque/ DD no and date in case of EMD/ tender fee) in brief	Page No of the Annexure
4	Service presently by the bidders in Bihar Circle			
B. Presence/Subscriber Confidence				
5	Total GSM Wireless connection in Bihar Circle			
6	Total GSM Wireless Connections in India			
7	Total Rural Connection in India			
C. Quality of Services- Network Related				
8	Average BTs Accumulated Downtime Figure in Bihar for quarter ending march'2014(in percentage)			
9	Average Call set-up success rate within own network figure in Bihar for quarter ending march'2014(in percentage)			
10	Average call Drop Rate Figure in Bihar for quarter ending march'2014 (in percentage)			
D. Quality of services- Customer Services Quality Related				
11	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarters ending march' 2014 (in percentage)			
12	Average Resolution of Billing complaint in Bihar for quarter ending ' 2014 march(in percentage within 4 week)			
E. Value of Services				
13	Number of Important corporate client (minimum 50 connection) in Bihar availing CUG connection from the bidders			
F. Tender Fee & EMD				
14	EMD Enclosed (Rs. 10,0,000/)			
15	Tender Document Fee (Rs. 10,000/)			

Deviation Statement as per format at Annexure III should be enclosed along with the bid document clearly indicating the deviations with reference to the conditions mentioned in the tender document. If there are no deviations, a NIL statement needs to be enclosed. However, if no statement is enclosed, it would be presumed that the bidder has accepted all terms and conditions in its entirety and no subsequent correspondence shall be entertained.

12. Earnest Money Deposit

- a. The Bidder shall furnish, as part of its bid, an Earnest Money Deposit (EMD) in the form of a DD drawn in favour of “CEO, BRDS” Payable at Patna for Rs. 10,00,000/- (10 Lakhs only). **Offers, which are not accompanied with EMD, will be summarily rejected.**
- b. Unsuccessful Bidder’s EMD will be discharged / refunded as promptly as possible.
- c. The performance guarantee of 10% value of the total contract need to be submitted by the successful bidder either in form of FD with Scheduled Banks or DD / Bank Guarantee at the time of signing the agreement which will be discharged on the successful completion of the project.
- d. Validity of Bids

The bid should be valid for a period of 365days from the opening of the Proposal. The EMD shall be forfeited:

- I. If a Bidder withdraws its bid during the period of Bid validity specified by the Bidder on the Bid Form.
- OR
- II. In case of a successful Bidder, if the Bidder denies to accept the work.
- e. No exemption for submitting the EMD will be given to any Company or organization including Government companies.

13. Contents of envelopes

- a. It will be a two envelope bid comprising of technical bid and financial bid.
- b. First envelope shall be marked as Envelope No. 1 Technical Envelope and shall contain:
 - I. Demand Draft for Earnest Money Deposit (EMD)
 - II. The draft for non-refundable cost of bid document worth Rs.1000/- if not deposited earlier
 - III. Companies Registration certificate in case of companies or Partnership deed in case of firms or Self proprietary Declaration in case of proprietary firm

- IV. All the documents establishing Bidder's eligibility and qualification mentioned in Section III of the Proposal.
- c. 2nd envelope should contain financial bid in the prescribed format attached with the tender document.

14. SUBMISSION OF BIDS

a. Sealing and Marking of Bids

- i. The Bidders shall seal the envelope No.1 Technical envelope and envelope No.2 Financial envelope in separate inner envelopes, duly marking the envelopes as envelope No.1, "Technical BID" and "Envelope No.2 Financial BID". He shall then place these two envelopes in an outer envelope. Both the inner envelopes and the outer envelope should be addressed to:

Address:-

President, BRDS
Rural Development Department
Main Secretariat
Government of Bihar
Patna-800015
Bihar (India)

- ii. The inner and outer envelopes shall bear the words:

"PROVIDING 21000 POSTPAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS EMPLOYEES"

- iii. Both the inner envelopes shall indicate the name and address of the Bidder.
- iv. If the outer envelope is not sealed and marked, the tender will be summarily rejected.
- v. Telex, cable or facsimile bids will be rejected.

15. AWARD OF WORK

- i. The finalization of the Proposals will be done by a committee constituted by the Society for this purpose.
- ii. The contract will be awarded to the Successful bidder, whose bid has been determined as the best technically and lowest commercially acceptable bid.

16. Interpretation of the clauses in the Proposal Document / Contract Document

In case of any ambiguity in the interpretation of any of the clauses in ProposalDocument or the Contract Document, interpretation of the Society shall be final and binding on all parties.

17. Decision Taken

The decision taken by the Society in the process of Proposal evaluation will be full and final and binding on all the bidders.

18. Payment Schedule:

The payment schedule will be as follows:-

- The payment of the CUG Connection and GPRS facility will be made monthly on receipt of the bill
- The applicable taxes should be clearly mentioned on the bill
- No taxes other than quoted in the price bid will be paid
- The taxes levied will be applicable as per government rule and any changes in the taxes norms should be applicable accordingly

19. Penalty Clause

If the Solution Provider is not executing the contract to the satisfaction of the Society then the Society may invoke any or all of the following clauses.

- i. Forfeit the Security Deposit or
- ii. Terminate the contract without giving any notice.

20. Termination for Default

The Society may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Solution Provider, terminate the Contract in whole or part:

- i. If the Service Provider fails to deliver any services within the period(s) specified in the Contract,
- ii. If the Service Provider fails to perform as per the performance standards.
- iii. If the Service Provider, in the judgment of the Society has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

21. Legal Jurisdiction

All legal disputes are subject to the jurisdiction of Patna courts only.

22. Taxes and Duties

The rates quoted shall be in Indian Rupees and shall be inclusive of all taxes, duties and levies as applicable. Any increase in the rates will not be allowed.

23. Binding Clause

All decisions taken by the Society Purchase Committee regarding the processing of this Proposal and award of contract shall be final and binding on all concerned parties.

24. The Society, reserves the right -

To verify, modify, revise, amend or change any of the terms and conditions mentioned above or to reject any or all the Proposal/s without assigning any reason whatsoever thereof or may terminate the Proposal process midway without assigning any reason.

25. The Decision regarding acceptance of Proposal by the Society will be full and final.

Annexure:Format for Financial Bid¹

RFP Reference No. and Date:

Bidders Name and Address:

Person to be contacted:

Name:

Designation:

Phone/Mobile No:

E-mail:

Telephone No(s):

Fax No.:

Subject:“PROVIDING 21000 POSTPAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS”

Sir,

We, the undersigned Bidders, having read and examined in detail the Specifications and all the bidding documents in respect of Services for the above mentioned subject do hereby propose to provide Services as specified in the Bidding documents for which the cost will be as under:

1. PRICE AND VALIDITY

Sl. No.	Item Description	Unit Price Monthly	Service Tax Monthly	Unit Price Monthly inclusive of Service tax	Quantity	Total Price Monthly
1	Fixed Rental / Fixed Billing CUG postpaid service for voice calling					
2	1.5 GB monthly GPRS service with Fixed IP Access White-listing facility					
3	Grand Total					

¹This should be kept in envelope number 2 marked as “**FINANCIAL BID**”, which will be opened only after the Technical Bid is found suitable.

Note: The bidders should quote the price in words also. In case of any discrepancy between the prices quoted in words and figures, the price quoted in words shall prevail and will be considered for comparison of bids.

2. EMD

We have enclosed a Demand draft (DD no. -----, Bank -----, Dated-----) in favour of CEO, BRDS, Patna, payable at Patna at for the sum of Rs. 10,00,000/- (Rs.10 Lakhs) only. This EMD is liable to be forfeited in accordance with the provisions of Bid documents.

We declare that all the Services/Works shall be performed strictly in accordance with the Scope of Work.

3. Bid Pricing

We further declare that the prices stated in our proposal are in accordance with your Instructions to Bidders as stated in Bidding document.

4. Bid Price

We declare that our bid prices are for the entire scope of the work as specified in the technical specification and bid documents. These prices are indicated in attached with our proposal as part of the Financial Bid.

We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge and belief.

Thanking you,

Yours faithfully,

(Signature)

Printed Name and Designation

Seal

Date

Place

Business Address:

Annexure II: Technical Bid Format

Sl. No.	Criteria	Whether fulfilling criteria	Documents Attached (Give cheque/ DD no and date in case of EMD/ tender fee) in brief	Page No of the Annexure
A. Infrastructure & Services offered				
1	Bidders Circle/ Regional office at Patna			
2	No. of bidders own Zonal/city office in Bihar Circle is more than 6.			
3	Bidders having valid license form Govt. to operate 2G GSM Service in Bihar			
4	Service presently by the bidders in Bihar Circle			
B. Presence/Subscriber Confidence				
5	Total GSM Wireless connection in Bihar Circle			
6	Total GSM Wireless Connections in India			
7	Total Rural Connection in India			
C. Quality of Services- Network Related				
8	Average BTs Accumulated Downtime Figure in Bihar for quarter ending march'2014(in percentage)			
9	Average Call set-up success rate within own network figure in Bihar for quarter ending march'2014(in percentage)			
10	Average call Drop Rate Figure in Bihar for quarter ending march'2014 (in percentage)			
D. Quality of services- Customer Services Quality Related				
11	Average Metering and Billing Credibility Figure in Bihar –Post Paid for quarters ending march' 2014 (in percentage)			

Sl. No.	Criteria	Whether fulfilling criteria	Documents Attached (Give cheque/ DD no and date in case of EMD/ tender fee) in brief	Page No of the Annexure
12	Average Resolution of Billing complaint in Bihar for quarter ending March2014 (in percentage within 4 week)			
E. Value of Services				
13	Number of Important corporate client (minimum 50 connection) in Bihar availing CUG connection from the bidders			
F. Tender Fee & EMD				
14	EMD Enclosed (Rs. 10,00,000/)			
15	Tender Document Fee (Rs. 10,000/)			

Annexure III: Deviation Statement

1	2	3	4	5	6
Sl. No.	Description of work	Clause of Proposal condition	Originally stated condition in the Proposal	Offered condition in the bid	Deviations in columns 4 & 5

(Signature)

Printed Name and Designation

Seal

Date

Place

Business Address:

Note: In case of no deviation, NIL statement in the above Performa should be submitted. At the risk of repetition, it is mentioned that if this statement is not enclosed with the bid document, it would be presumed that the bidder have agreed with all terms and conditions in their entirety.

Annexure IV – Technical Bid Covering Letter

To

Date: _____

Ref: _____

Subject _____

Dear Sir

We, the undersigned, hereby offer to render the services to Rural Development of Department, Govt. of Bihar, in conformity with the requirements defined in the EOI dated [specify date], and all of its annexure, as well as the Terms and Conditions:

(a)	Name and address of the Applicant/Company	
(b)	Year of Establishment	
(c)	Address of Local Office at Patna	
(d)	No. of Years of Operation in Patna	
(e)	Name of the CEO/Contact person	
(f)	Telephone/Cell No.:	
(g)	Fax	
(h)	Email ID	

We have attached all the documentary evidence as specified and asked in the tender and we confirm that all information provided are true to best of my knowledge and any manipulation found at any stage would lead to disqualification of my bid at any stage.

For any on behalf of _____

Authorized Signatory

SECTION I: INVITATION TO BIDDERS

INVITATION OF EOI FROM REPUTED TELCOMES COMPANIES FOR PROVIDING 21000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS EMPLOYEES FOR THE BIHAR RURAL DEVELOPMENT SOCIETY (BRDS), RURAL DEVELOPMENT DEPARTMENT, GOVERNMENT OF BIHAR.

1. Bid Procedure

The Bidder should submit the proposals in two parts:

1. Technical Bid

2. Financial Bid

- (i) Technical part should contain all such details as mentioned in the Bid Document and it should be kept one envelop marked as "TECHNICAL BID"
- (ii) Financial part should contain the financial bid inclusive of all admissible taxes, duties and levies etc. it should be kept one envelop marked as "FINANCIAL BID"
- (iii) Both these separate sealed and superscripted envelops should then be sealed in a third envelop marked as "PROVIDING 21000 POST PAID SIM CARDS UNDER DATA & CUG (CLOSED USER GROUP) CONNECTIONS TO BRDS EMPLOYEES".
- (iv) If both bids are found in one envelope, those offers will be rejected.

Bid Document may be downloaded from website (www.rdd.bih.nic.in) in which case the fee of Rs.10,000 in the form of demand draft in favour of "CEO, BRDS, Government of Bihar" as should be enclosed with the bid document at the time of submission. Offers received without tender fees shall be summarily rejected.

The last date for submission of bid is November 25th, 2014 up to 15:00 hrs at the following address:

President, BRDS
Rural Development Department
Main Secretariat, Government of Bihar
Patna – 800015, Bihar (India)

The technical bids will be opened on the same day at 15:00 hours before the authorized representatives of the participating bidders.

The undersigned reserves the right to cancel the bid without assigning any reasons.


 Secretary
 Rural Development Department
 Government of Bihar